VENDY1

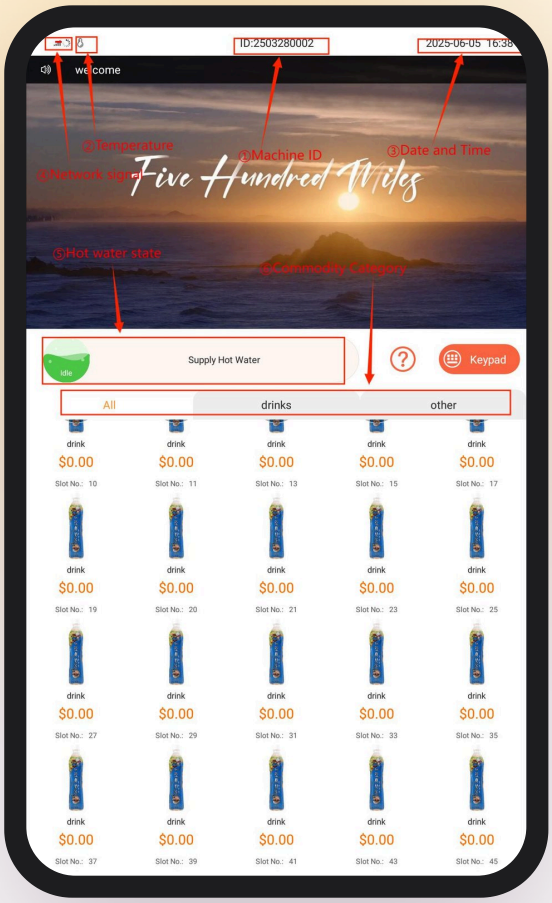
OPERATOR MANUAL

# Instant Noodle Vending Machine

## Operator Manual · Android Standard Software

For operators and service staff

**Model: TCN-CSC-10C (V22)**



# Contents

Labels in square brackets, e.g. **Select All**, refer to buttons and menus exactly as they appear on the machine's touchscreen. The software is set to English by default.


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1

# Before You Start

Please check the following points carefully, one by one, before you confirm receipt of the delivery.

1. Check the machine's exterior for any damage.
2. Make sure the machine is clean and correctly packed.
3. Remove the seal from the lock. Stick it to the back of the machine – you may need it again the next time the machine is transported.
4. Remind the carrier that a truck with a tail lift or an electric forklift is required for unloading.

> **Important**
> The machine must always be delivered standing upright. If it arrives lying down or upside down, refuse the delivery. Only unpack it while the carrier's staff is present and check that the exterior and the screen are undamaged before you sign. Refuse the delivery if you find any damage. If you unpack the machine without the carrier present and discover damage afterwards, you will have to bear the costs yourself.

## 1.1 After accepting the delivery

1. Check that the machine's exterior is flawless and that accessories and manuals are complete and undamaged.
2. Before switching on, take the antenna out of the machine and mount it on top.
3. Plug the power cord into a grounded socket and switch on the machine's power switch.
4. Check that the machine is connected to the internet.
5. Send VENDY1 Support (info@vendy1.de) the machine ID so that your cloud backend account can be set up and linked to the machine.

2

# Shopping Screen

## 2.1 Elements of the shopping screen

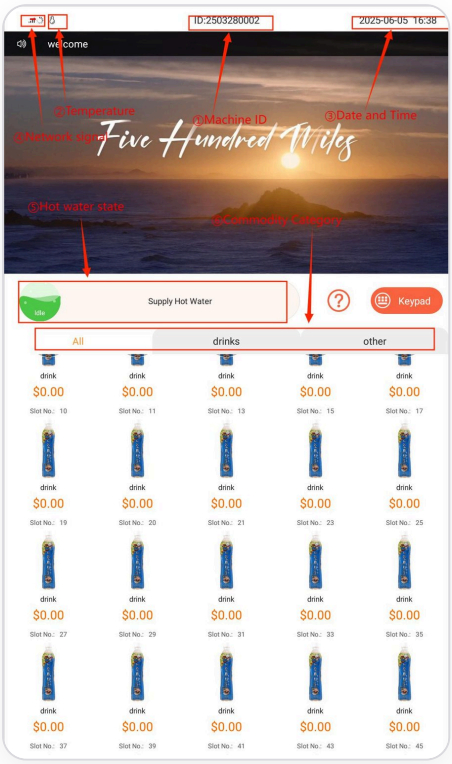



**Fig. 2.1** Shopping screen

**① Machine ID**
Generated automatically once the serial ports are configured and the machine has connected to the server. Tap the machine ID 5 times to open the backend.

**② Temperature**
The current temperature inside the cabinet. If additional cabinets are connected, one temperature is shown per cabinet. Machines without temperature control do not display a temperature.

**③ Date and time**
Synchronised automatically with network time as soon as the machine is online. Offline machines: set them manually under System setting › Open Android setting menu › Date & time.

**④ Signal icon**
Shows the current connection status – see the overview below.

### ⑤ Hot water status

Shows whether hot water is available and whether water is currently being dispensed.

### ⑥ Product categories

Once you have assigned categories in the slot settings, the products are displayed sorted by category.

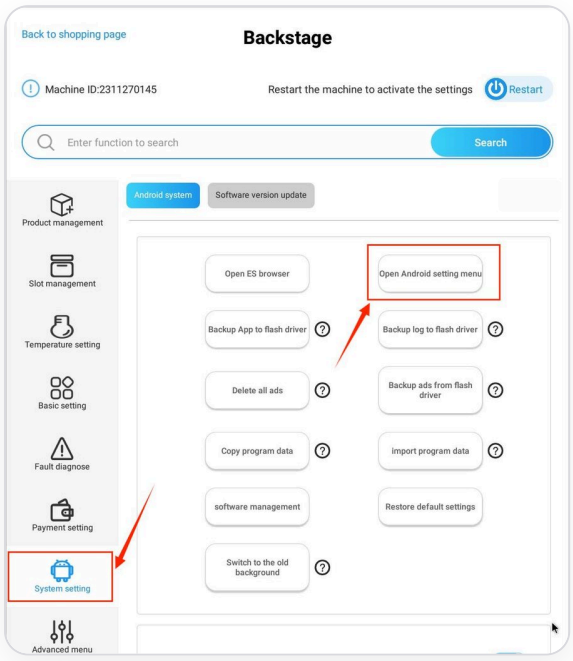



**Fig. 2.2** Android debugging screen

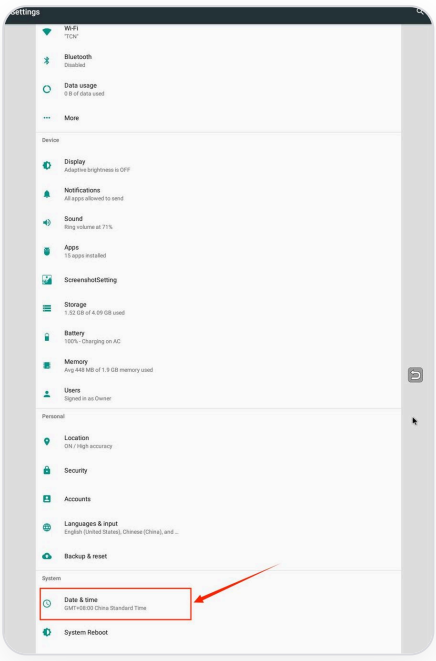



**Fig. 2.3** Android system settings

**Note**

Online machines: keep both automatic switches (date/time and time zone) switched on. Offline machines: switch both off and set date and time manually.

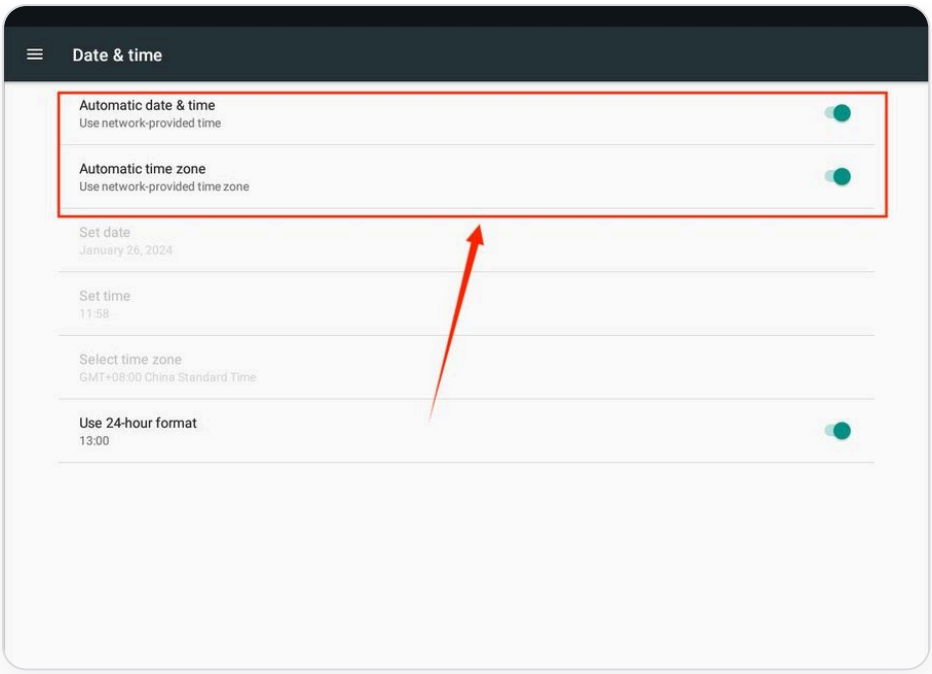



**Fig. 2.4** Date and time settings

| Icon meaning | Icon style |
|---|---|
| LAN connected | |
| Server in connecting | |
| No sim card inserted | |
| Sim card inserted | |
| Server disconnected | 4G |

**Fig. 2.5** Signal icons and their meaning

**Q The system does not detect a SIM card – what can I do?**

**A** Check whether the SIM card slot is loose or the card is damaged.

**Q The machine does not connect to the server – what can I do?**

**A** There are two common causes: there is no network connection, or the server address in the backend is set incorrectly. To check the network, open the backend and run **Fault diagnose** › **Network Testing**. If the problem persists, contact VENDY1 Support.

## 2.2 Replacing advertisements

The advertising area consists of the main ad slot on the left and the secondary ad slot on the right. There are two ways to replace ads:

**Remote push**

Send VENDY1 Support the machine ID, the new ad files and the ad slot they are meant for. The ads can then be pushed to the machine remotely.

**Manual replacement**

Copy the ad files to a USB drive. Open the machine door, locate the USB port and insert the drive. In the backend, tap `System setting` › `Open ES browser` and open the USB drive. Copy the ad files into the matching local folder (see the table below) and delete the old ads. Then return to the backend and tap `Restart` to apply the changes.

> ★ **Tip**
> Make sure your ad files are in a format supported by the ad slot before you start.

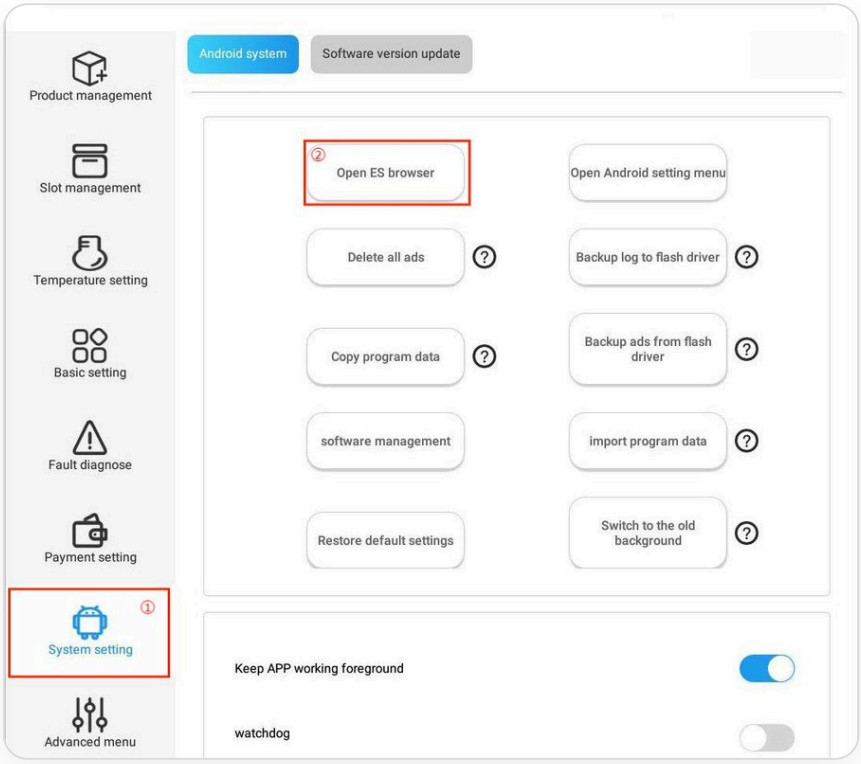



**Fig. 2.6** System setting – Android system

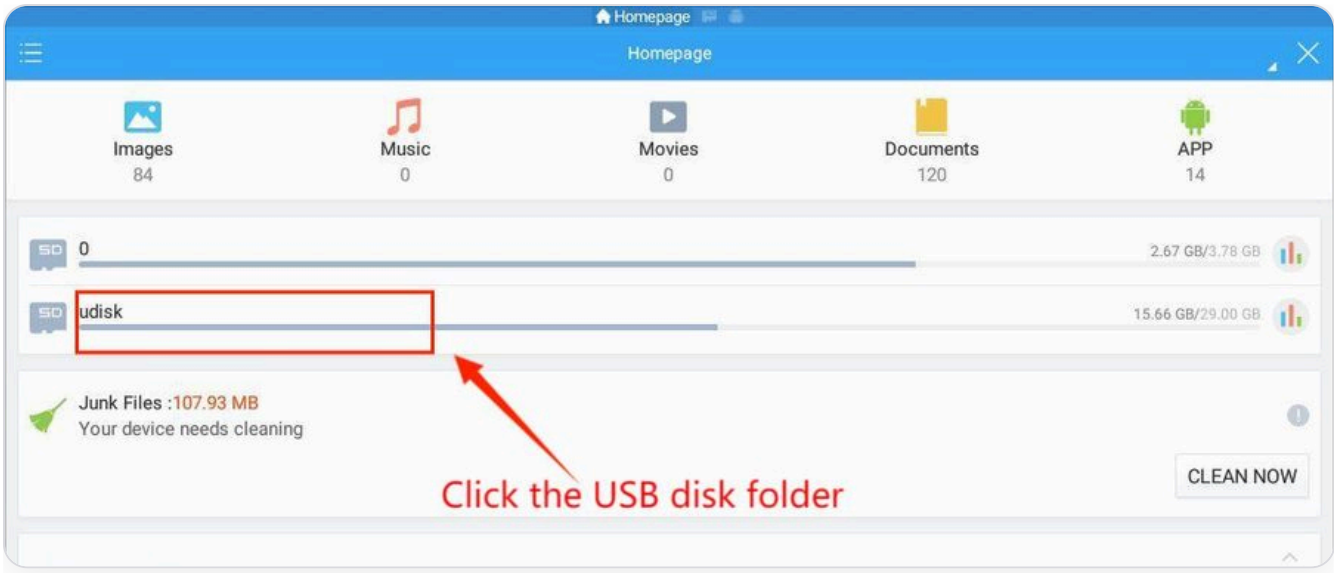



**Fig. 2.7** Open the inserted USB drive

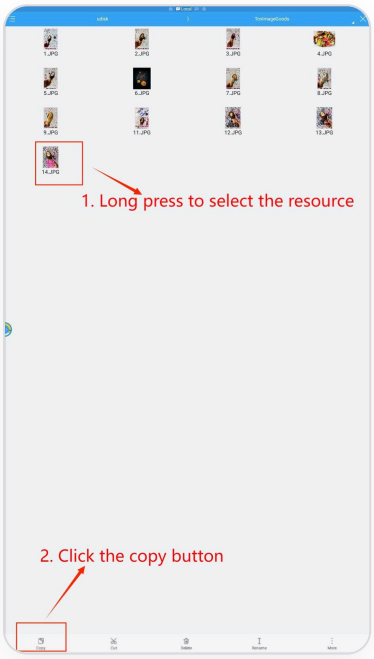



**Fig. 2.8** Select and copy the ad files




**Fig. 2.9** Go back to the local storage and open TcnFolder

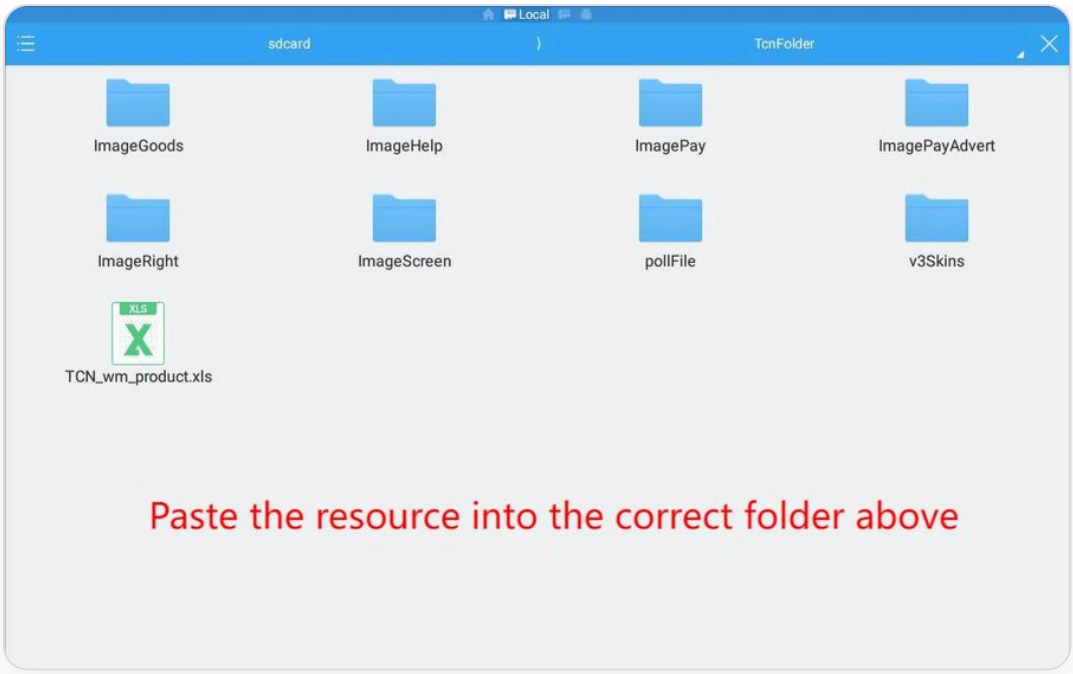



**Fig. 2.10** Paste the files into the matching folder

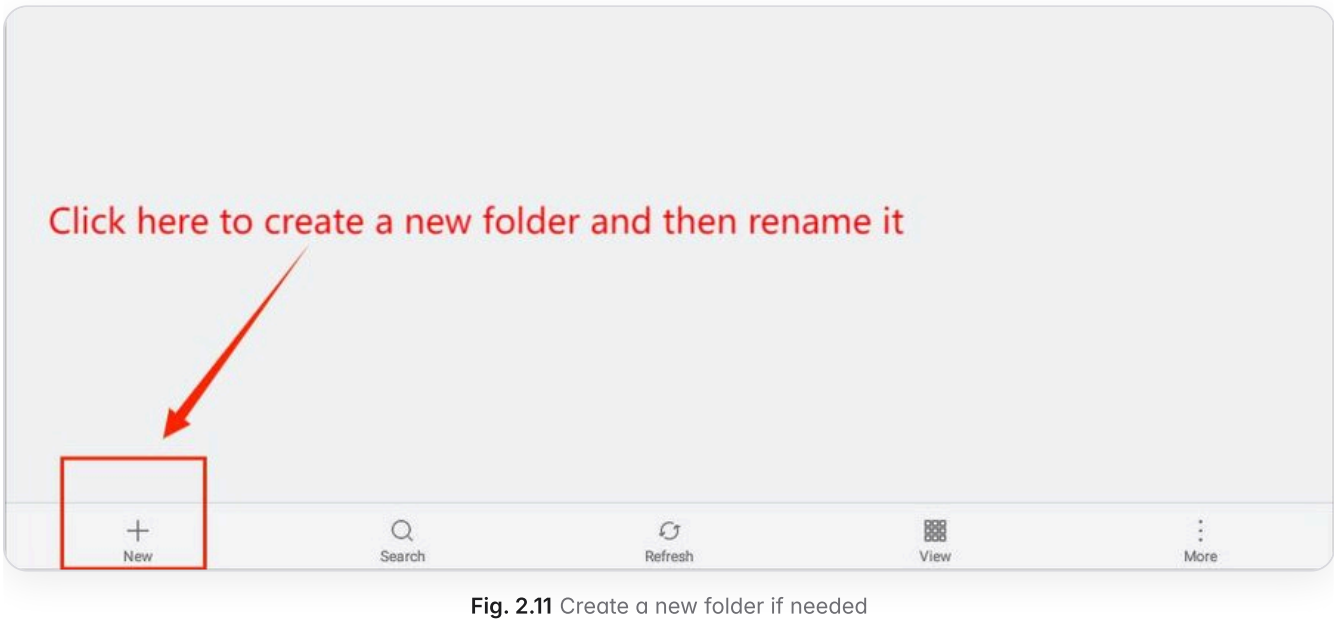



**Fig. 2.11** Create a new folder if needed

If the required folder does not exist, create it with the **New** button at the bottom. The folder name must match the name in the table exactly.

!adtable

## 2.3 Product list

The product list shows the product images, product names, slot numbers and prices. Product information is set up in the backend under **Product management**. On networked machines it can also be sent remotely via the cloud backend from a smartphone or computer.

3

# Backend Login

1. On the shopping screen, tap the machine ID 5 times in a row to open the backend login screen.
2. Enter the default password 000000 (six zeros) and tap **Login**. You will be taken to the password change screen.
3. Set a new, secure password that you can remember, then log in again. Once the new password is set, the default password 000000 is no longer valid.

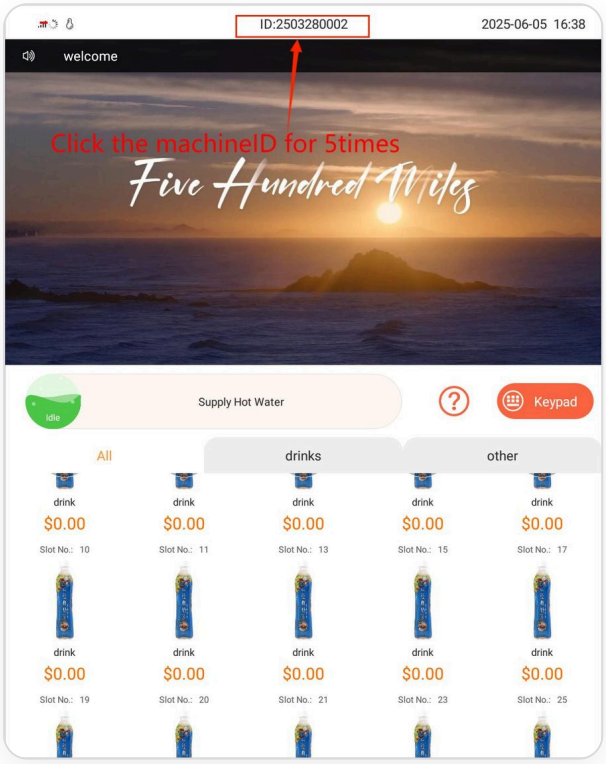



**Fig. 3.1** Tap the machine ID 5 times

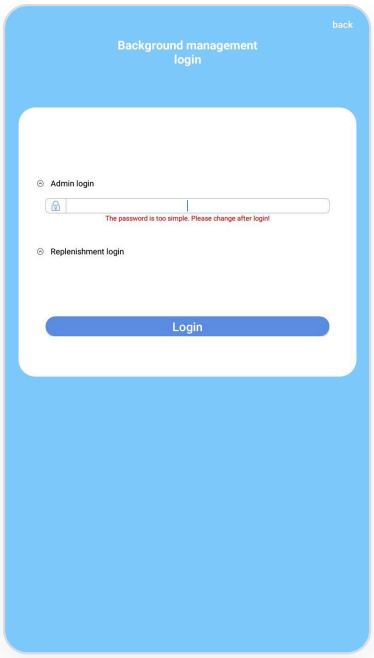



**Fig. 3.2** Backend login screen

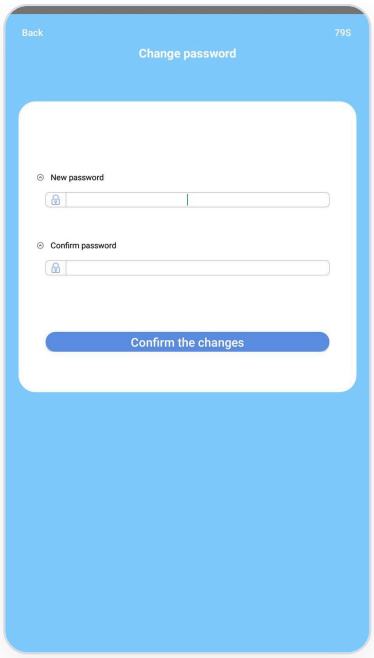



**Fig. 3.3** Change password screen

4

# Backend Home Screen

**① Back to shopping page**
Top left. Tap it when you have finished working in the backend to return to the shopping screen.

**② Restart**
Restart the machine after changing the slot configuration (merging/splitting slots or changing the slot type) or after connecting peripherals such as a bill acceptor or coin changer.

**③ Search**
Tap the search field to open the keyboard. Enter the first letters of a function name to find it quickly.

**④ Menu bar**
The menu on the left switches between the different function areas.

**⑤ Water level status**
This icon flashes when the water is running low. Tap it to go straight to water outlet debugging (see chapter 12).

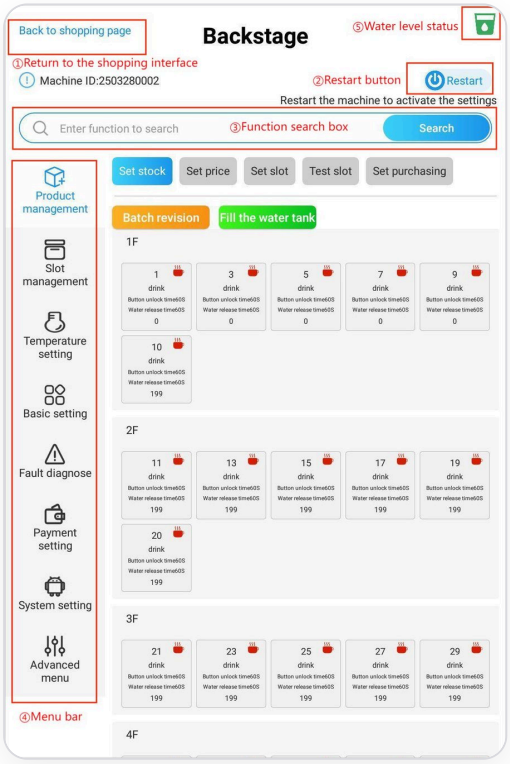



**Fig. 4.1** Backend home screen

5

# Product Management (Restocking)

Restocking is the most frequently used function and is therefore at the top of the menu bar. For everyday restocking and product changes, this is usually the only menu you need.

## 5.1 Set stock

After refilling the water, tap **Fill the water tank** to reset the water level quickly.

The slots are displayed by tray (1F, 2F, ...). Tap a single slot to change its stock level. For several slots at once, tap **Batch revision** and use the batch functions:

**Fill**
Fills every slot in the machine to maximum stock.

**Select All**
Selects all slots; then tap **Batch revision** to edit the stock of all slots. You can also deselect individual slots before tapping **Batch revision**.

**Load the entire tray to full**
Fills all slots of the selected tray to maximum stock.

**Multiple selection**
Tap any combination of slots and then **Batch revision** to edit their stock together.

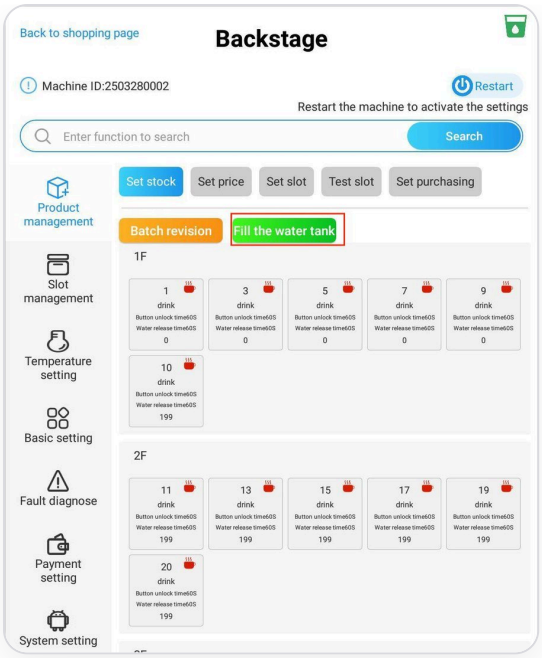



**Fig. 5.1** Set stock with **Fill the water tank**

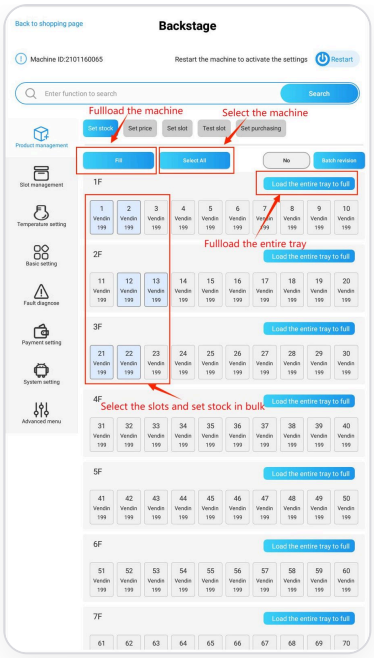



**Fig. 5.2** Batch editing of stock

## 5.2 Set price

Tap a slot to change the price of that single slot. Use **Batch revision** to change the price of a whole tray, or select several slots and tap **Batch revision**. Go back once you are done.

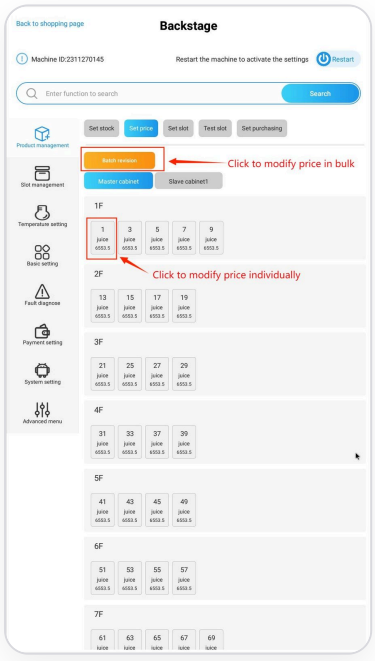



**Fig. 5.3** Set price

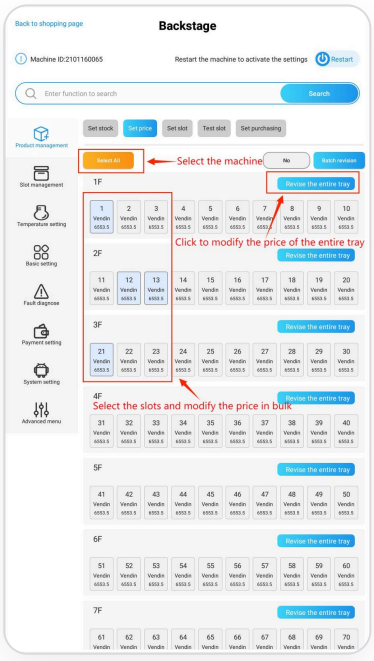



**Fig. 5.4** Batch price editing

## 5.3 Set slot

All slots are displayed by tray. Tap a single slot to edit it, or use **Batch revision** for several slots. With batch editing, all selected slots take over the product information of the first slot you selected.

**Select All** + **Batch revision**
Edits all slots at once – ideal if the whole machine sells only one product.

**Revise the entire tray**
Edits all slots of a tray so that they share the same information – ideal if a tray sells only one product.

**Multiple selection + Batch revision**
Edits a custom selection of slots.

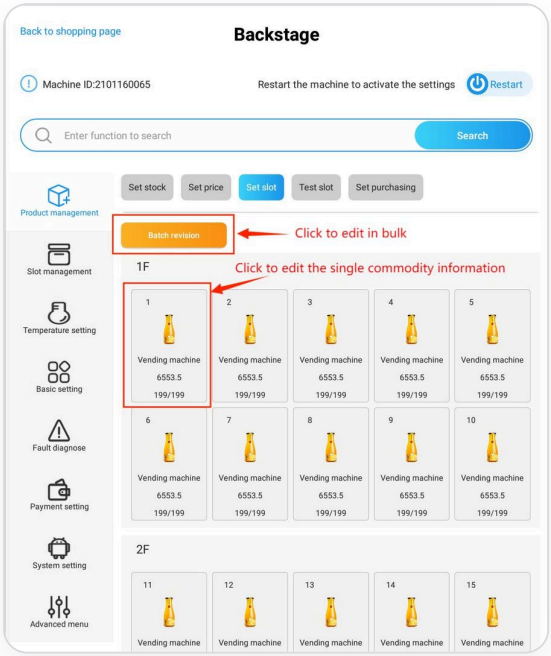



Fig. 5.5 Set slot

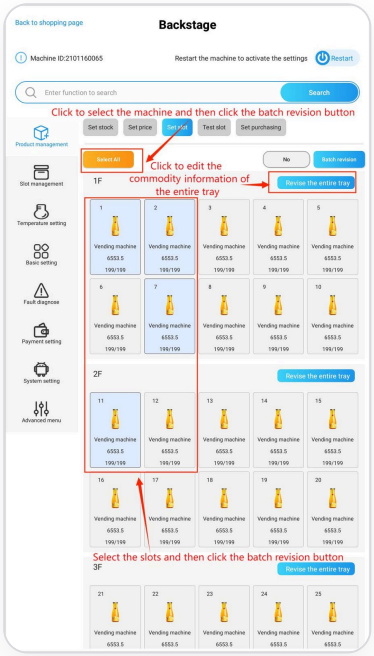



Fig. 5.6 Batch slot editing

## Changing product images

Tap a slot to open its details, then tap **change goods** to open the local product library and choose a new image. If the machine is connected to the cloud backend, product information can also be sent from there.

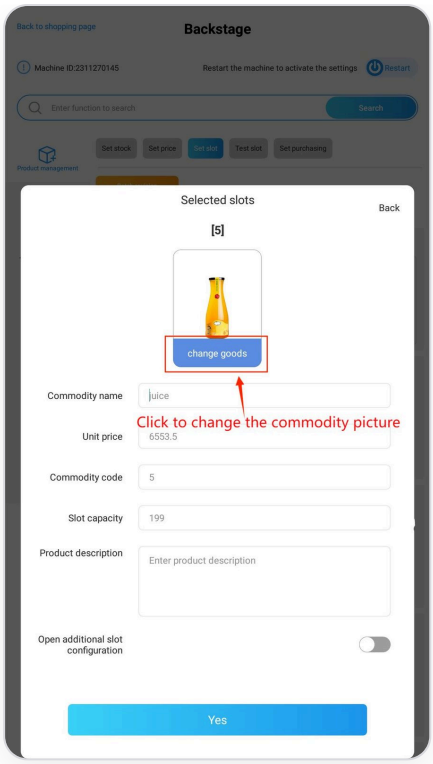



**Fig. 5.7** Slot details

To add your own product images locally:

1. Copy the images to a USB drive and insert it into the machine.
2. In the backend, tap **System setting** › **Open ES browser**, open the USB drive and copy the product images.
3. Open TcnFolder › ImageGoods and paste the images into the ImageGoods folder.

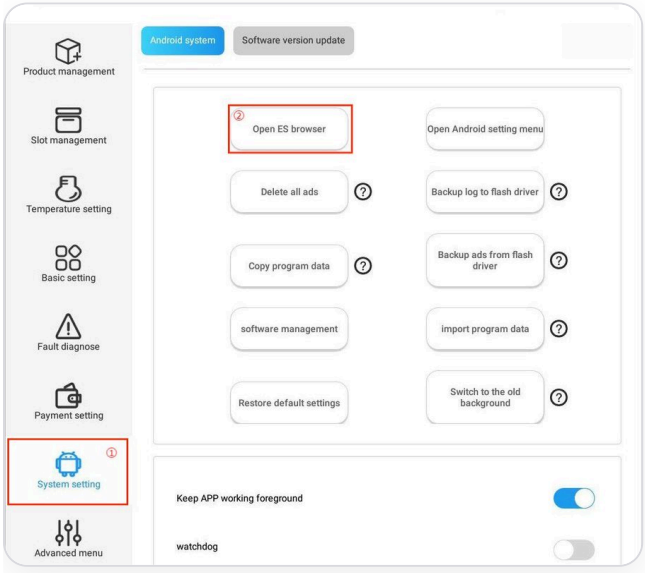



**Fig. 5.8** System setting – Open ES browser

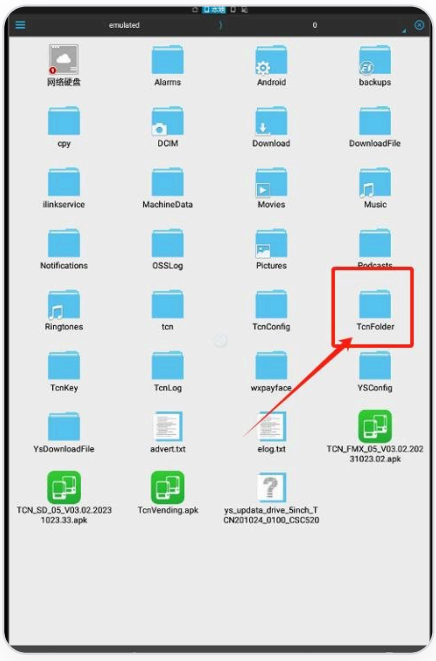



**Fig. 5.9** File manager

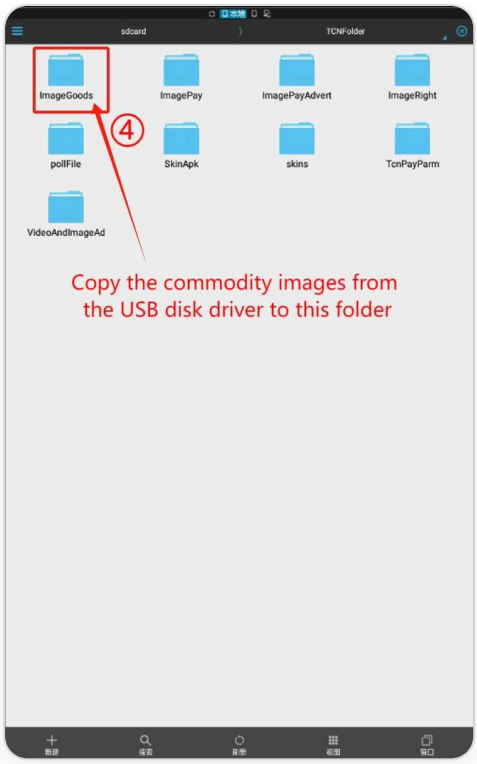



**Fig. 5.10** ImageGoods product image folder

## Special slot configuration

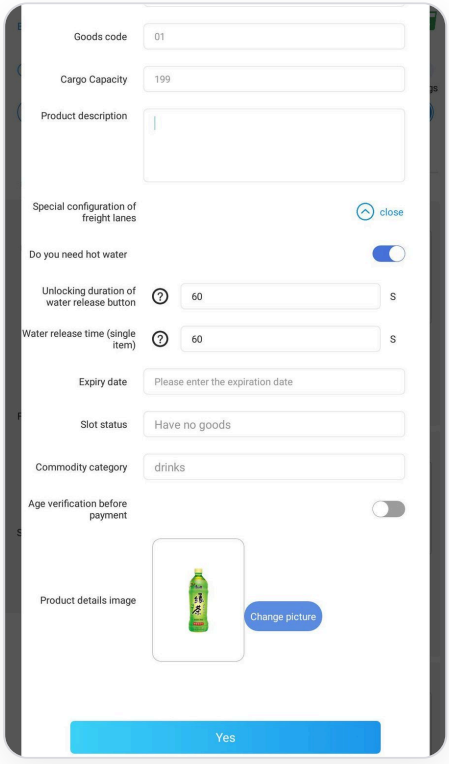



**Fig. 5.11** Special slot configuration

**Do you need hot water**
Defines whether products in this slot need hot water. Off: the product is dispensed directly. On: after successful dispensing, the water outlet button on the machine is unlocked – press and hold it for 2 seconds to dispense hot water.

**Unlocking duration of water release button**
How many seconds the water outlet button stays active after dispensing (default 60 s).

**Water release time (single item)**
How many seconds hot water flows per product (default 60 s). Pressing and holding the button for 2 seconds pauses the water; the countdown keeps running.

**Expiry date**
Expired products are hidden on the shopping screen and cannot be purchased. Can be combined with the expiry alert function.

**Slot status**
Shows the current status of the slot.

**Commodity category**
Assigns a category to the products in this slot.

**Age verification before payment**
Not yet supported on this machine.

**Product details image**
Not supported on this model.

## 5.4 Test slot

The slot test checks whether a slot dispenses correctly. Tap a slot to test it. Afterwards the slot list shows the result: working slots show "normal", faulty slots show the corresponding error code. Tap `Clear` to reset the error. If the error occurs again in the next test, check the hardware.

For batch tests, tap `Batch test`, choose the number of test runs and then tap `Test the entire tray` or `Test the entire machine`. You can also select individual slots and test them one after another. `Cargo lane calibration` returns all slots to their starting position.

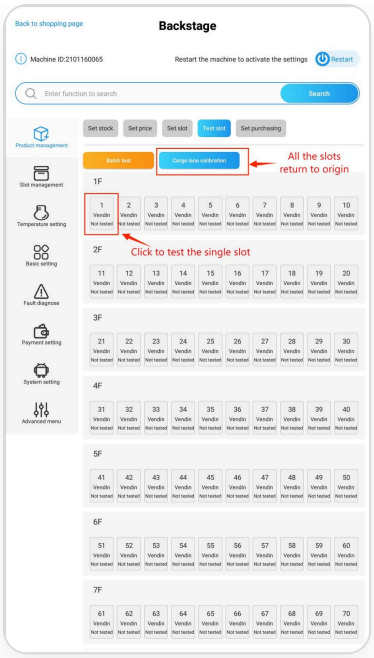



**Fig. 5.12** Test slot

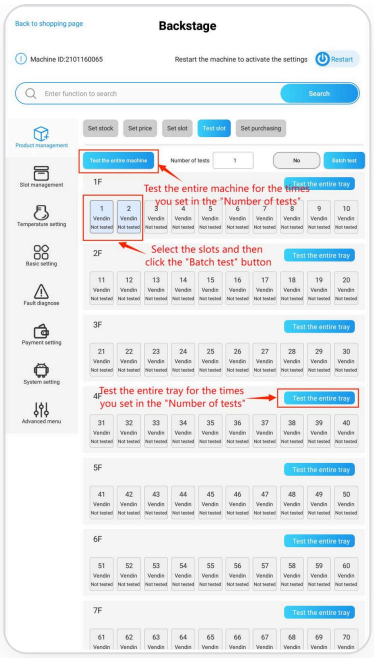



**Fig. 5.13** Batch slot test

## 5.5 Set purchasing (shopping settings)

These settings control the shopping screen and the purchasing process.

**Price unit**
Default is Yuan (¥). Tap to change it, e.g. to €.

**Currency symbol position**
Default after the amount (1 ¥); can be switched to before the amount (¥ 1).

**Price decimal places**
Default is two decimal places. With one decimal place, prices are rounded up. After changing this, re-enter the product prices under Set price.

**Decimal separator**
Default ".", can be switched to ",".

**Digits of the slot number**
Default 2 digits – single-digit slots get a leading zero (01); with 3 digits, two leading zeros (001). If a 5-inch metal keypad or a USB metal keypad is connected, its number of digits is also set here.

**Language**
Language of the shopping screen. Select at least one and up to three languages (only for UI 6 – Foreign Trade UI and UI 7 – Shopping Cart UI).

**Lock after consecutive dispensing failures**
When the number of consecutive failed dispenses reaches the set value, the machine is locked and stops selling.

### Temperature mode

Celsius by default, can be switched to Fahrenheit.

### Shopping cart

Customers can add several products to a cart and pay and receive them in one transaction.

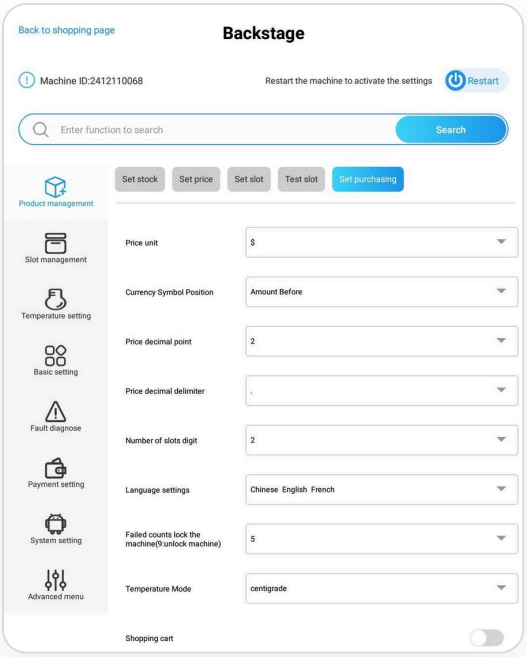



**Fig. 5.14** Shopping settings (1)

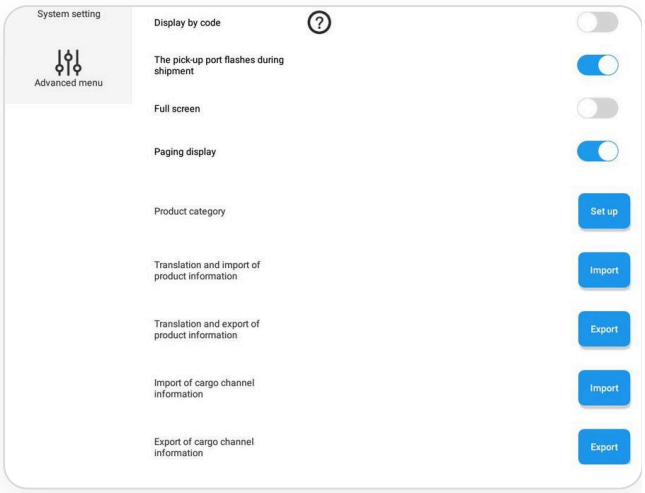



**Fig. 5.15** Shopping settings (2)

### Display by code

Only one product per product code is shown on the shopping screen. After enabling it, choose a sales mode: (A) Sell in order of stocking – the first slot with this product code sells first, then the next one; (B) Always sell the first slot – slots with the same code are emptied in slot order; (C) Keypad selection and sale in stocking order – for machines with a metal keypad.

### Pickup port light flashes on dispensing

The light at the pickup port flashes after a successful sale. Duration adjustable, default 10 seconds (only shown for mainboard type TCN-STAND).

### Full screen

Hides the top ad area and shows the shopping screen in full screen (only for UI 21 – LUI).

### Paging display

The shopping screen scrolls left and right automatically (only for UI 0 – default UI in a foreign-language setting, and UI 21 – LUI in full-screen mode).

### Translation import/export of product information

Not supported on this model.

**Import of cargo channel information**

Copy the slot product file TCN_product.xls to a USB drive, insert it and tap **Import**.

**Export of cargo channel information**

Insert a USB drive and tap **Export**; TCN_product.xls is saved to the root directory of the drive.

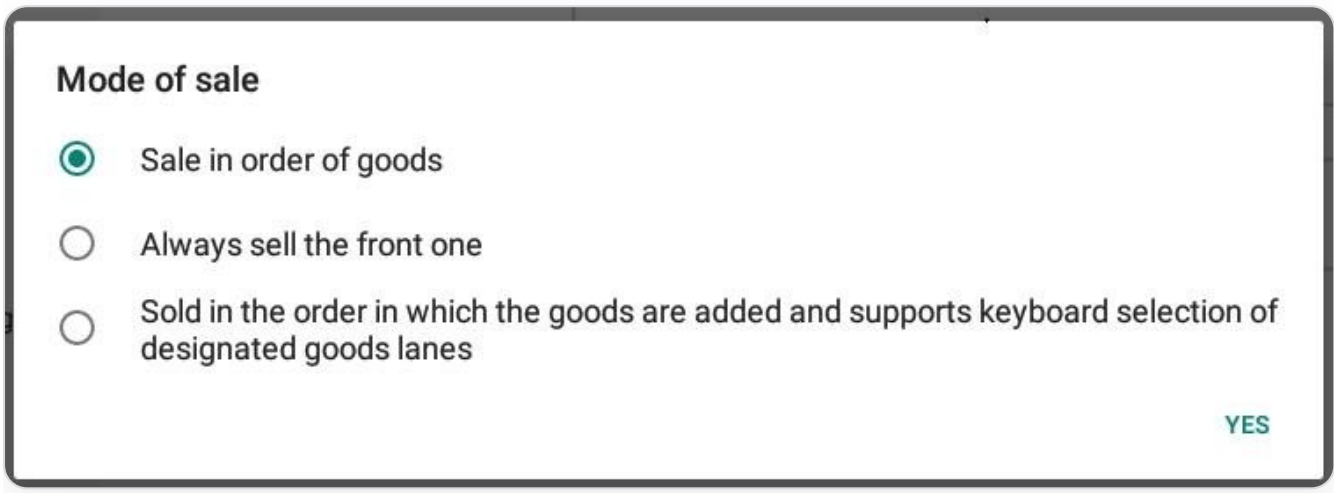



**Fig. 5.16** Display by code – mode of sale

**Important**

Do not change the format, file name or extension (.xls) of the slot file.

6

# Slot Management

Slot management is intended mainly for service technicians. It is used when a driver board or slots are replaced – for example to merge or split slots, or to add and delete slots.

**Merge**
Select one or more pairs of adjacent slots and tap **Merge**. Merged slots are marked in the top right corner.

**Split**
Select one or more merged slots and tap **Split** to turn them back into single slots.

**Add**
If the driver board does not report newly added slots, add them manually: enter the first slot number and tap **Save**.

**Delete**
Removes slot numbers that are not needed or do not exist.

**Freight lane mode setting**
Set to spring slot or conveyor slot. Adjust it whenever the slot type is changed.

**import**
Save an Excel file named tcn_product.xls with the slot data on a USB drive, insert the drive and tap **import**. The data is imported automatically.

**export**
Insert a USB drive and tap **export**. A file with the slot data is created on the drive.

**Qty of displayed slot every tray**
Choose 20 if a tray has more than 10 slots; otherwise keep the default of 10.

**Tip**
After any change in slot management, first tap **Save** and then **Restart** so that the new slot configuration takes effect.

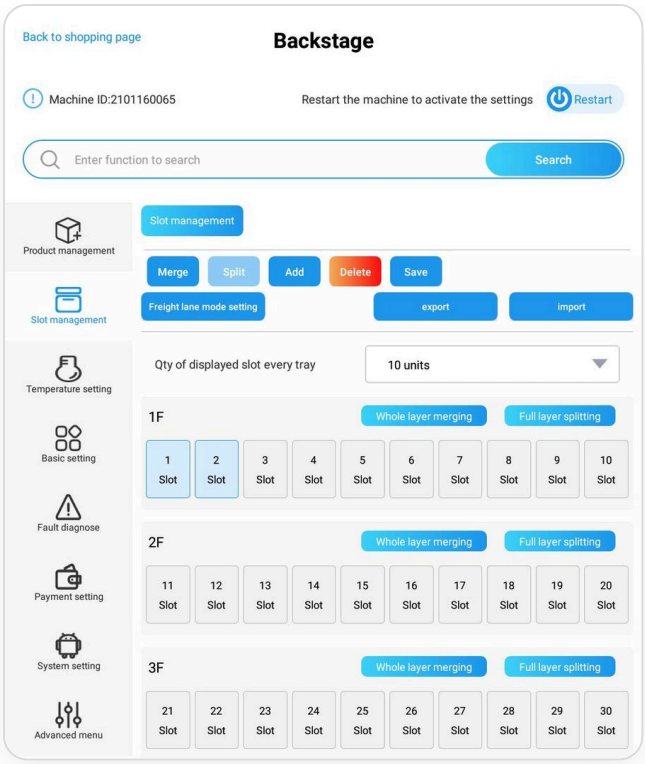



**Fig. 6.1** Slot management

7

# Cooling and Heating

## 7.1 Temperature control

**Working mode**
Choose the compressor mode according to the machine's use. For machines without a temperature controller, select normal temperature.

**Target temperature**
The temperature the cabinet should reach.

**Glass heating period**
During this time window the glass door is heated to prevent condensation.

**Current temperature / current mode**
Tap Query to see the machine's actual working mode and the current cabinet temperature.

## 7.2 Compressor working hours

To save energy, you can define when the compressor may run. Outside this time window the compressor stays off.

**Tip**
Tap Set up after every change to save it.

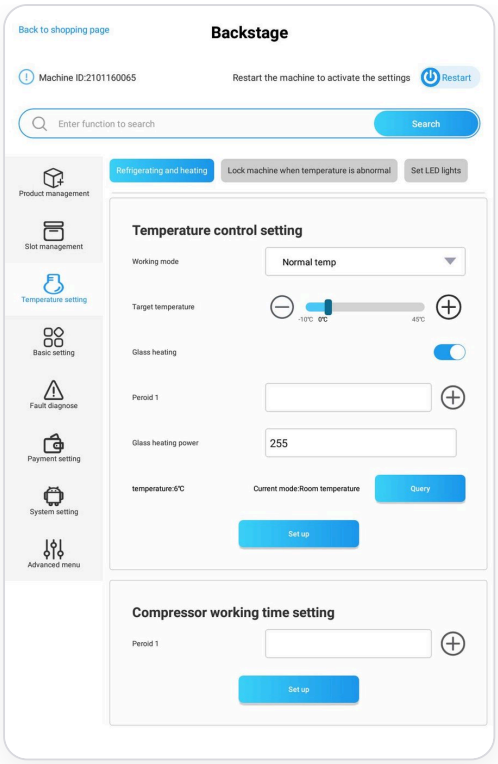



**Fig. 7.1** Refrigerating and heating

## 7.3 Over-temperature lock

On refrigerated machines, a high cabinet temperature can affect the products. Set an alarm threshold: if the temperature exceeds it, the affected slot or the entire machine is locked automatically so that customers cannot buy damaged goods. Cooling or heating must be switched on to use this function.

**Temperature threshold**
The highest (or lowest) temperature the products can tolerate.

**Temperature detection time**
How often the cabinet temperature is checked.

**Lock mode**
Machine mode locks the entire machine; slot mode locks only the designated slots.

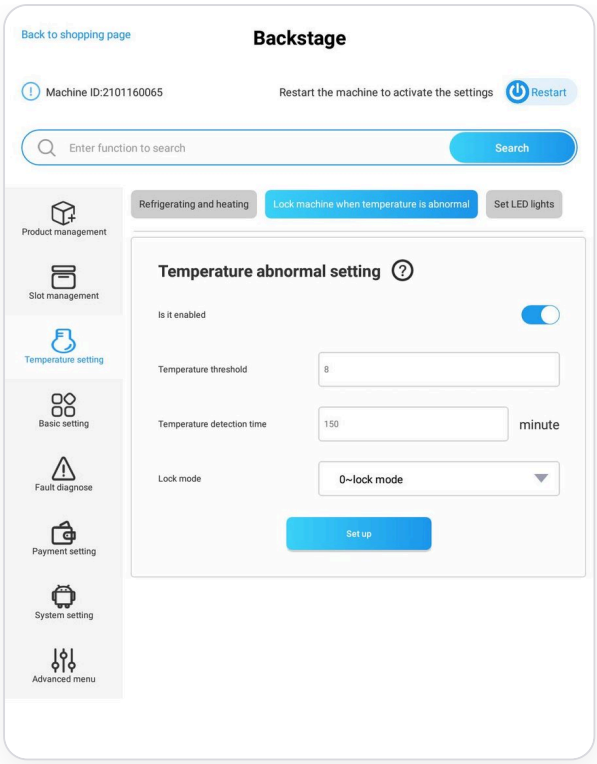



**Fig. 7.2** Lock machine when temperature is abnormal

## 7.4 LED light strip

The light strip can be switched on and off, and you can set the times when it is on.

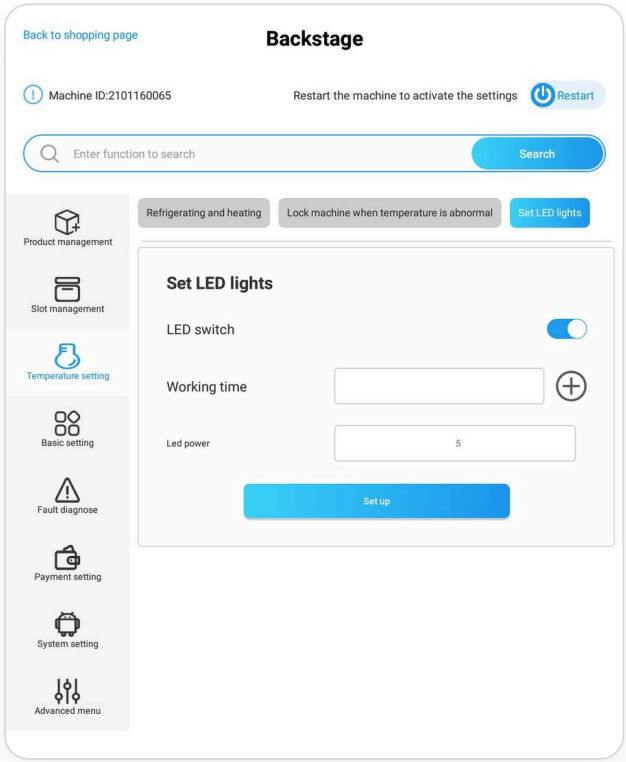



**Fig. 7.3** Set LED lights

8

# Basic Settings

## 8.1 Advertising

Settings for advertising on the shopping screen.

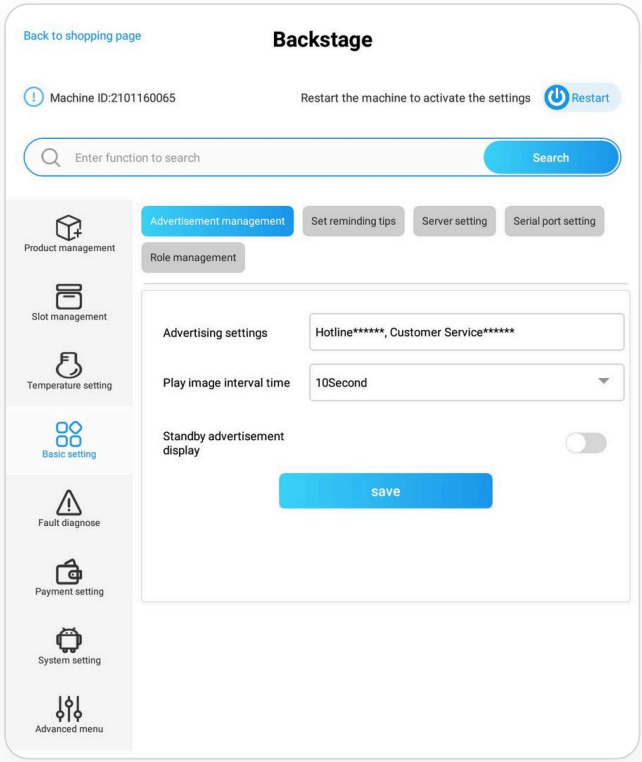



**Fig. 8.1** Advertisement management

**Advertising settings (slogan)**
Text shown on the shopping screen. We recommend entering your contact details so that customers can reach you quickly if there is a problem.

**Play image interval time**
How long each main ad image is displayed before the next one is shown.

**Standby advertisement display**
If the screen is not touched for the set time, standby images or videos are played automatically.

**Standby ads in full screen**
Shows standby ads in full screen.

**Standby start time**
Idle time after which standby ads start.

**Welcome message**
Plays a welcome voice message when a customer taps the standby ad.

> **Note**
> Before activating standby ads, place the files in sdcard/TcnFolder/ImageScreen or ask VENDY1 Support to replace them for you.

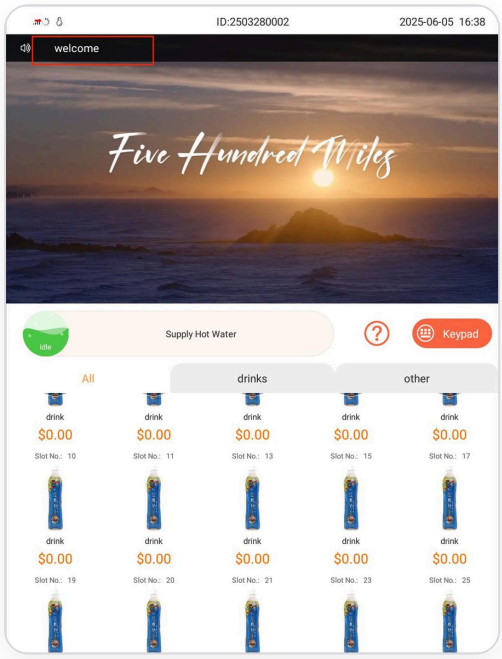



**Fig. 8.2** Slogan on the shopping screen

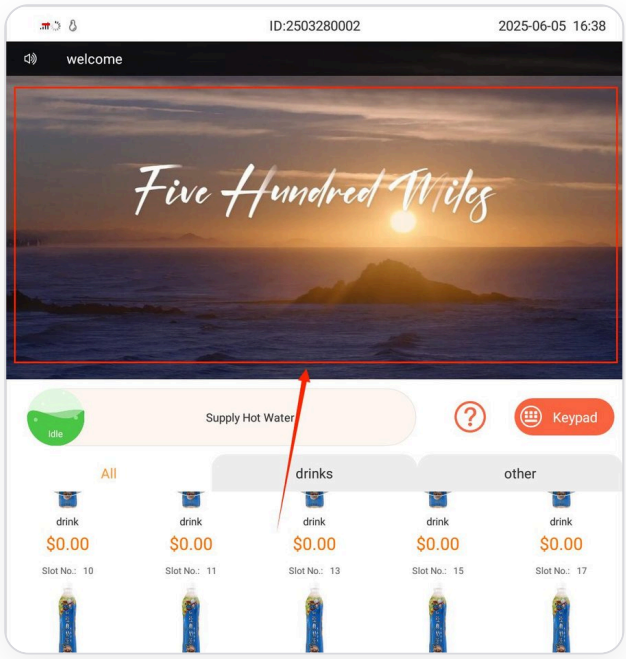



**Fig. 8.3** Main ad area on the shopping screen

## 8.2 Prompts and messages

Text, card and voice prompts shown during shopping and payment.

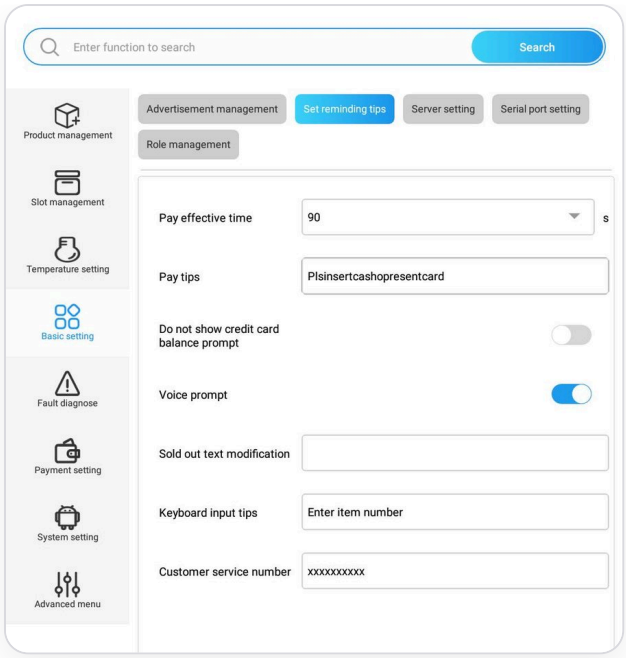



**Fig. 8.4** Set reminding tips

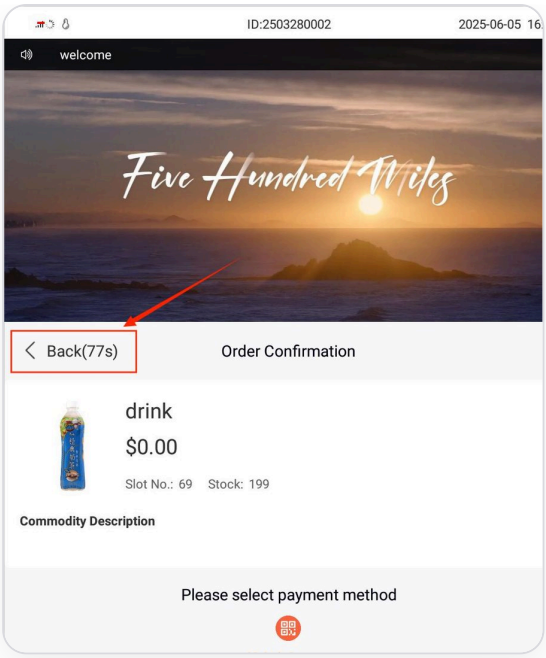



**Fig. 8.5** Order payment screen with timeout

**Pay effective time**
How long an order stays open for payment. After this time the payment screen closes automatically.

**Pay tips**
Custom reminder text on the payment screen (only for UI 21 – LUI).

**Do not show credit card balance prompt**
Off by default, i.e. the card balance is shown when a card is presented. When enabled, the balance is not displayed (only for ZLG/Zhou Ligong card readers).

**Voice prompt**
On by default; the machine plays spoken prompts.

**Sold out text, keypad texts, customer service number**
These options have no effect on the instant noodle machine.

## 8.3 Server settings

**Server connection**
To control the machine remotely via the cloud backend, enter the server type, server IP and port.

**Pick up with App pick-up code**
For online orders with reserved pickup at the machine. The reserved pickup function must be activated in the cloud backend.

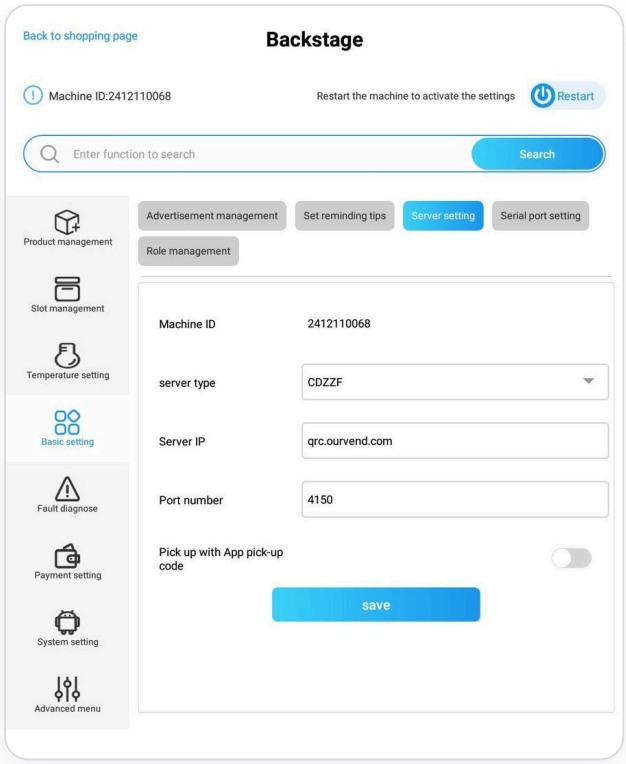



**Fig. 8.6** Server setting

## 8.4 Serial port settings

The serial ports for each function must be configured before the machine can operate. If the machine reports errors such as "system busy" or "serial port communication error", open the serial port settings, find the affected port and tap **Query**. If the result shows normal communication, the connection is fine. If not, check the serial port connection.

> **Important**
> These parameters are configured at the factory. Do not change them during operation – only under the guidance of a qualified engineer.

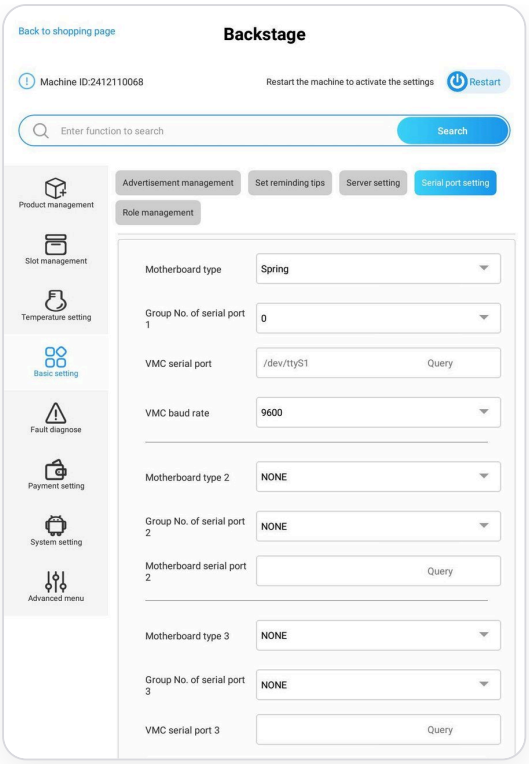



**Fig. 8.7** Serial port setting

## 8.5 Role management

Here you can change the login passwords for the administrator and the replenisher, as well as the interface login password. To use the interface password: on the shopping screen, open the keypad, enter the interface login password and press and hold the area above the return button for 3 seconds – the backend login opens.

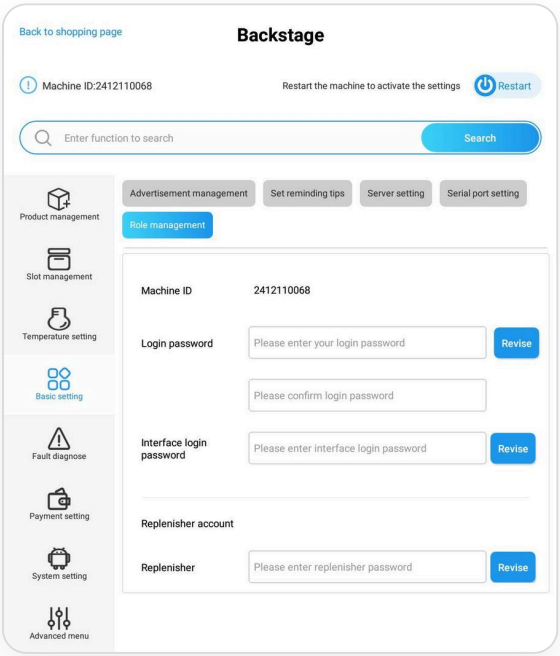



**Fig. 8.8** Role management

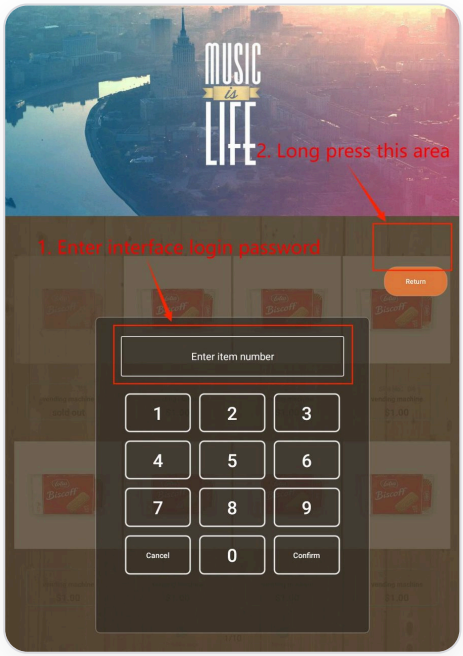



**Fig. 8.9** Opening the backend login from the shopping screen

9

# Fault Diagnosis

## 9.1 Fault query

Shows the most recent machine faults; up to 20 are stored. Tap **Clean** to clear them. **UPLOAD THE LOG** sends the log files to the cloud backend.

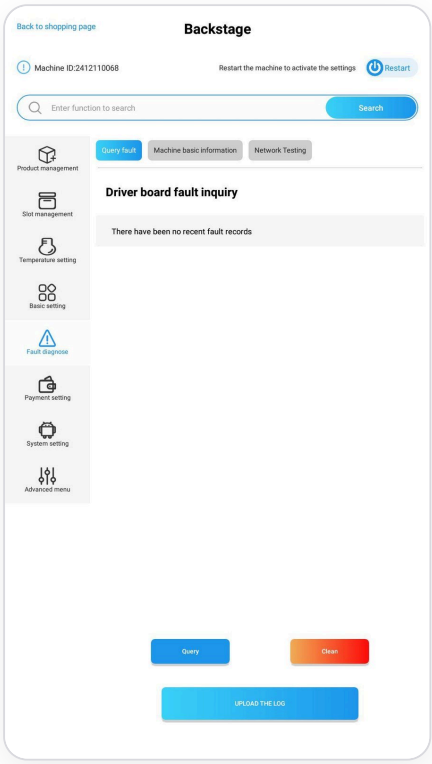



**Fig. 9.1** Query fault

## 9.2 Machine information

**Device Information**

Shows the machine's basic data. Shortcut: press and hold the machine code at the bottom of the shopping screen for 3 seconds.

**Peripheral Information**

Shows information about connected external devices such as coin dispensers, card reader, age verification and temperature controller.

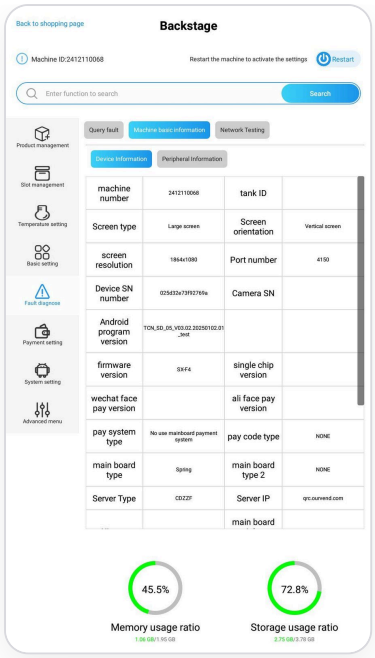



**Fig. 9.2** Device information

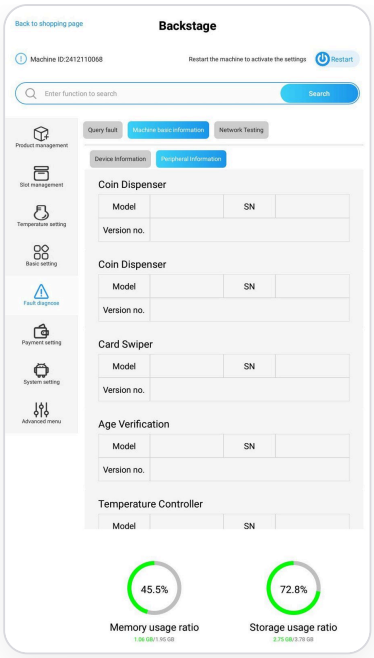



**Fig. 9.3** Peripheral information

## 9.3 Network test

Tap **Start testing**. The machine checks the current network status and shows the result. If the signal is poor, check that the antenna is installed correctly, that network access works and that the SIM/data card is active.

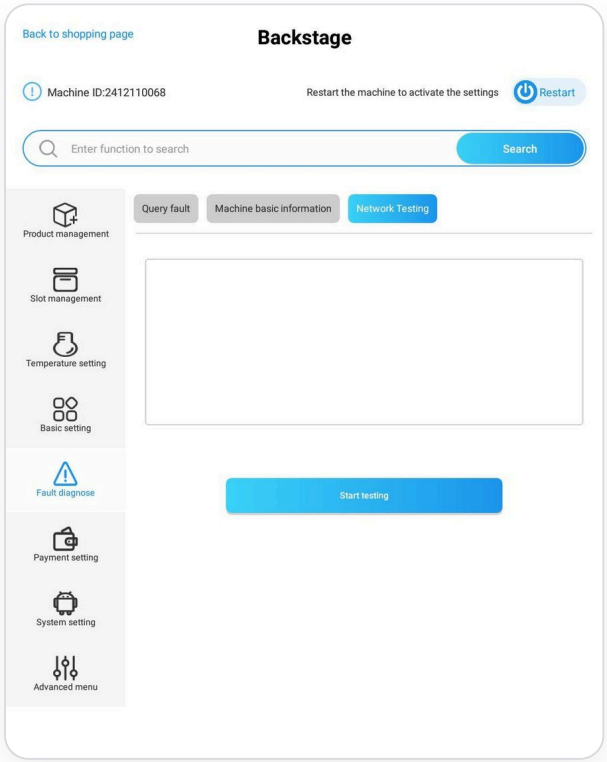



**Fig. 9.4** Network Testing

10

# Payment Settings

## 10.1 Common payment methods

Switch on the payment methods you need. For QR-code or face payment via WeChat Pay or Alipay, the payment parameters must first be configured in the cloud backend.

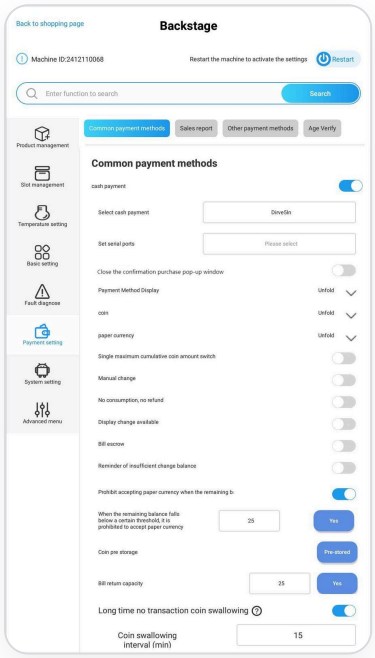



**Fig. 10.1** Common payment methods (1)




**Fig. 10.2** Common payment methods (2)

**WeChat Pay**
Payment by scanning a QR code.

**Alipay**
Payment by scanning a QR code.

**Face payment**
Face payment via WeChat Pay and Alipay.

**Choose payment method before paying**
Off by default – customers simply pay with the method shown on screen. When enabled, customers must first tap a payment method on the payment screen.

**Cash payment**
Banknotes and coins – see the cash options below.

## Cash options

**Select cash payment**
Do not change this parameter.

**Set serial ports**
Do not change this parameter.

**Close the confirmation purchase pop-up window**
Off by default – if the inserted amount equals the price, a confirmation pop-up appears and the product is only dispensed after confirming. When enabled, the product is dispensed immediately.

**Single maximum cumulative coin amount**
The highest total amount that can be inserted in a single transaction.

**Manual change**
Off by default – remaining credit is returned automatically after a successful sale. When enabled, the customer is asked what to do with the remaining credit, which is returned after tapping the return button.

**No consumption, no refund**
Remaining credit is only refunded after a successful sale; the refund button has no effect before that.

**Display change available**
Displays the total change available on the shopping screen.

**Bill escrow**
Inserted banknotes are held in the escrow position first.

**Continue inserting if credit is insufficient**
If the inserted amount is lower than the price, the customer is asked whether to insert more. If yes, the banknote in escrow is stacked and the next one can be inserted; otherwise the banknote is returned.

**Reminder of insufficient change balance**
If the change in the bill/coin unit falls below the warning value, customers see "Insufficient change balance, please insert coins carefully".

**Prohibit accepting banknotes if change is low**
Banknotes are no longer accepted when the change falls below the set value.

**Coin pre-storage**
Pre-load the change unit with money.

**Bill return capacity**
How much money the change unit can hold. Do not exceed its actual capacity.

**Long time no transaction coin swallowing**
If credit remains and there is no purchase or refund within the set time, the remaining credit is cleared automatically.

**Automatic refund for shipment failure**
Cash is refunded automatically if the product cannot be dispensed.

## 10.2 Sales report

Mainly used on offline machines to check current and past sales before restocking. Choose the payment method from the drop-down list, enter the start and end time as well as the first and last slot, and tap Query. The sales report opens in a pop-up window.

## 10.3 Other payment methods

These payment methods require payment parameters or a peripheral serial port to be configured. Switch on the method, configure its parameters, restart the machine and then test whether payment works correctly. The list includes member card, IC card, electronic pickup, UnionPay, passive scan code payment, PAX card payment and NayaxCarPay.

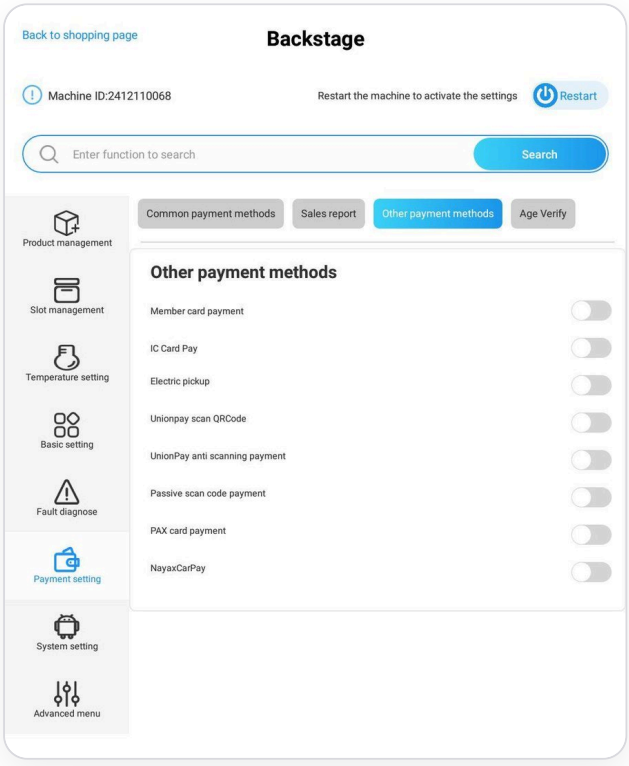



**Fig. 10.3** Other payment methods

11

# System Setting (Android)

## 11.1 Android functions

This menu contains the Android system settings:

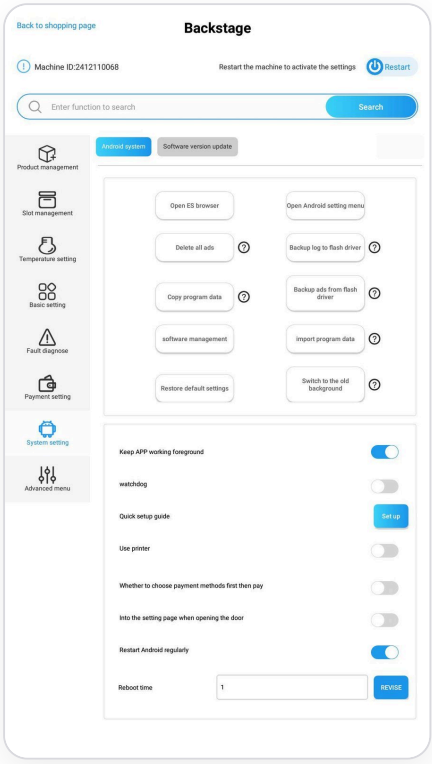



**Fig. 11.1** System setting – Android system

### ① Open ES browser

Opens the Android file manager for managing system files and files on a USB drive.

### ② Open Android setting menu

Opens the Android system settings – network, display, language, sound and more, just like on a smartphone.

### ③ Back up app to USB drive

Insert a USB drive and tap the button. A folder is created on the drive and the sales app's installation package is saved there. You can later install it on another machine via the ES browser.

### ④ Backup log to flash driver

Insert a USB drive and tap the button. A folder named TcnLog is created and all machine logs are copied into it.

### ⑤ Delete all ads

Deletes all ads in the ad folders. Use with care!

### ⑥ Backup ads from flash driver

Create a folder named TcnFolder on the USB drive with subfolders for each ad type and put the ad files inside. Tap the button to import them.

### ⑦ Restore default settings

Tap the button and enter the advanced password. All system settings are deleted and the machine is reset to factory settings. Back up the program data first. Use with care!

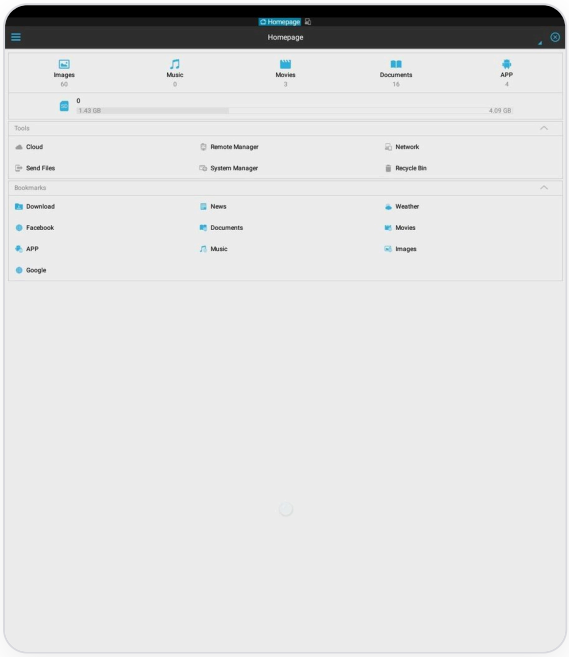



**Fig. 11.2** ES browser (file manager)

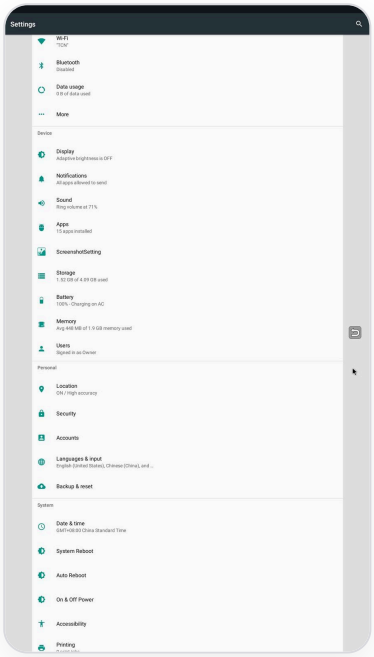



**Fig. 11.3** Android system settings

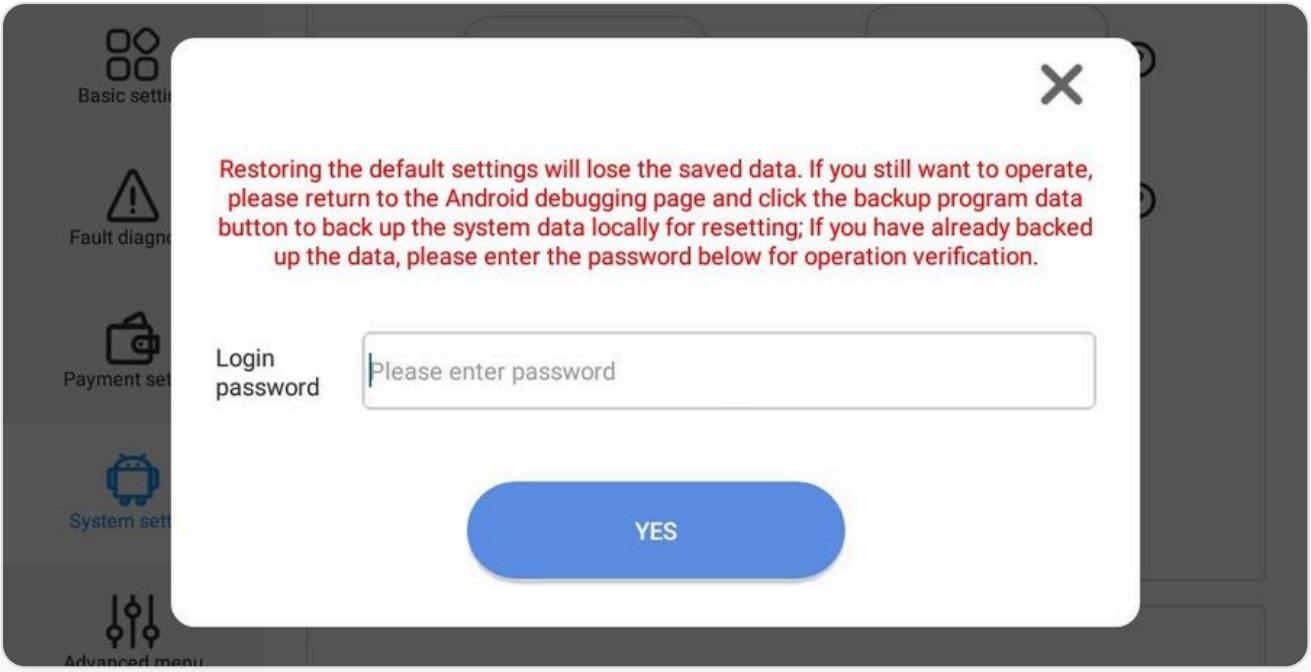



**Fig. 11.4** Restore default settings – password prompt

## 11.2 Other system settings

**Keep APP working foreground**
Prevents the app from accidentally exiting to the Android desktop – if it closes, it restarts automatically.

**Skin plug-in**
Shown when a skin program is installed. On the instant noodle machine this switch must be on and used together with the skin plug-in.

**Quick setup guide**
Tap Set up to configure the key operating parameters in one place: screen type, screen orientation, mainboard type, serial port, UI type, payment system, payment code type and more. Changes take effect after a restart.

**Use printer**
Before use, make sure a printer is connected and its serial port is set correctly.

**Into the setting page when opening the door**
On by default – when the machine door is opened, the backend login screen appears automatically.

**Restart Android regularly**
A scheduled restart of the Android controller clears cached data.

### Skin plug-in settings

On the shopping screen, open the keypad, enter 73194652 and press and hold the marked area above Back. The skin plug-in settings open. Here you set, for example, the number of products per row, the

interface language, multi-vend and interface scrolling.

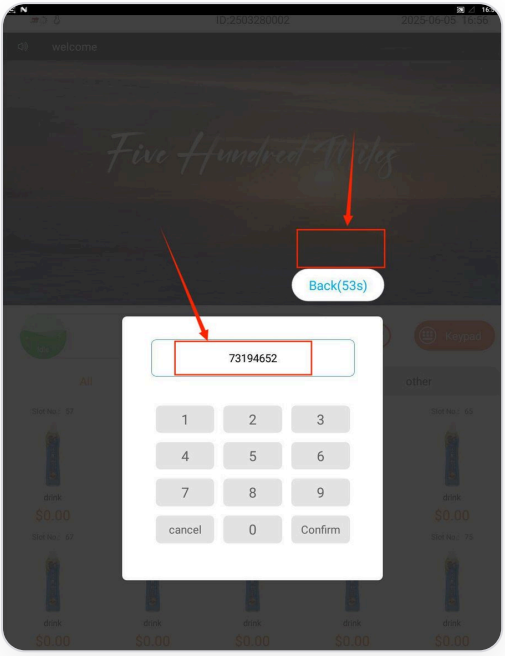



**Fig. 11.5** Opening the skin plug-in settings

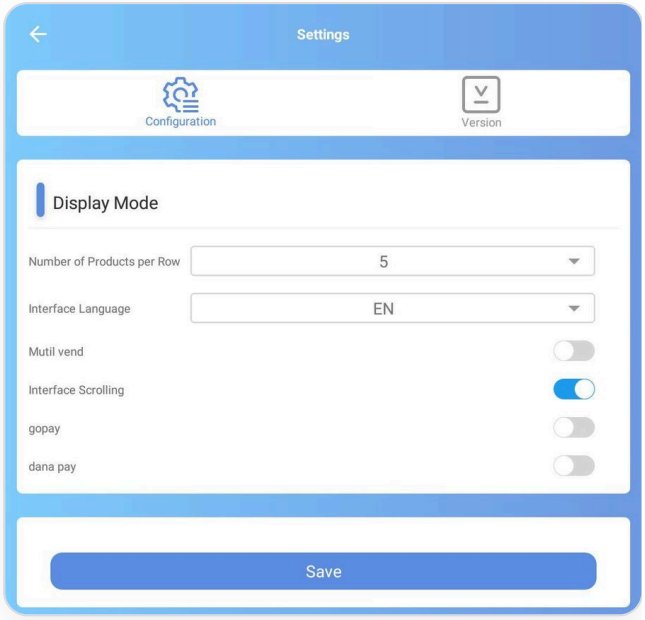



**Fig. 11.6** Skin plug-in settings

> **Important**
> Do not change the parameters in the quick setup guide unless instructed – otherwise the machine may not work properly.




**Fig. 11.7** Quick setup guide

## 11.3 Software version update

New software versions are released regularly with improvements and fixes. You can update the main program, the main driver board, the slave driver board and the 5-inch screen mainboard. Use the manual update to install a version from a USB drive.

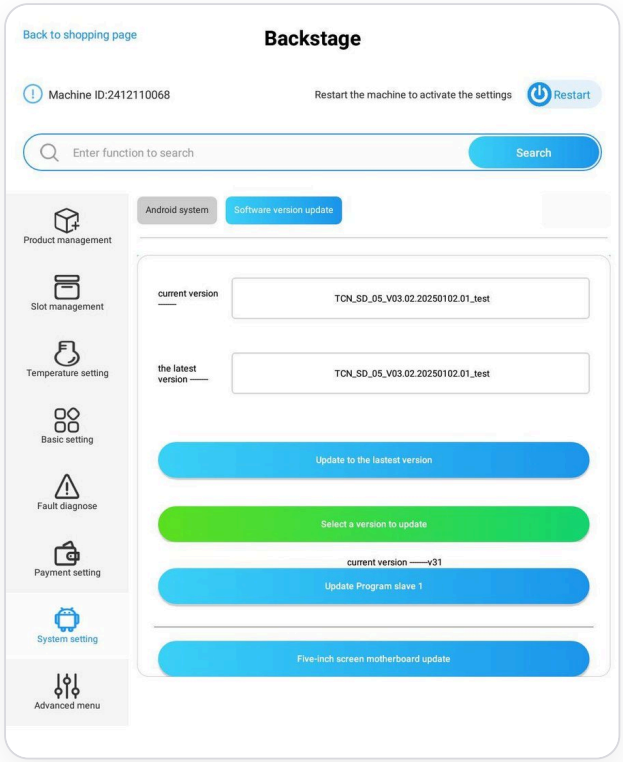



**Fig. 11.8** Software version update

12

# Advanced Menu

## 12.1 Machine debugging

The machine debugging menu is an advanced menu for service technicians. It is used to adjust the motor parameters of the machine. The screenshot shows a spring machine as an example.

> **Important**
> The parameters in this menu are set at the factory. Do not change them without good reason – otherwise the machine may stop working properly.

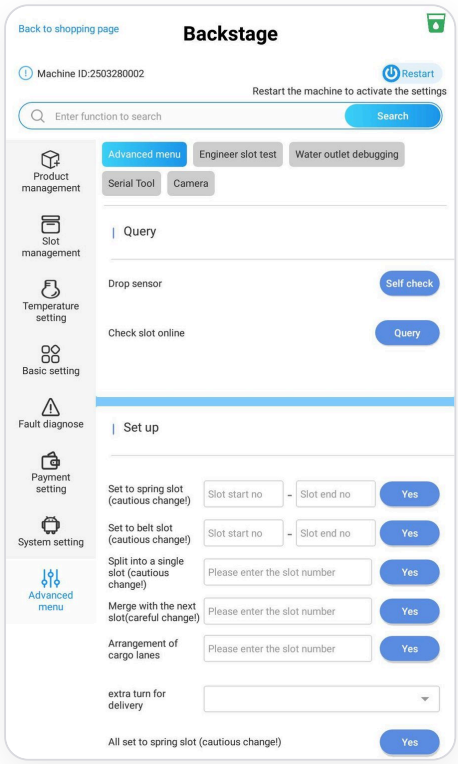



**Fig. 12.1** Advanced menu – machine debugging

## 12.2 Water outlet debugging

Here service technicians test and set up the water outlet module of the instant noodle machine.

**Water level status**

Flashes when the water is low. **Fill the water tank** resets the water level after refilling.

### Water level status of the water tank

With bottled water as the hot water source, the level (Full, Water Available, low) is shown based on the machine's high and low water level sensors. With direct drinking water as the source, the tank always shows full.

### Boiling water outlet debugging

Set the water release time and tap `Test`, then press and hold the water outlet button on the machine for 2 seconds to start the water. Press and hold for 2 seconds again to pause; the countdown keeps running.

### Hot water setting

Choose the hot water source mode (bottled water or direct drinking water).

### Other settings

Number of hot-water products that may still be sold when the water tank is low (default 3).

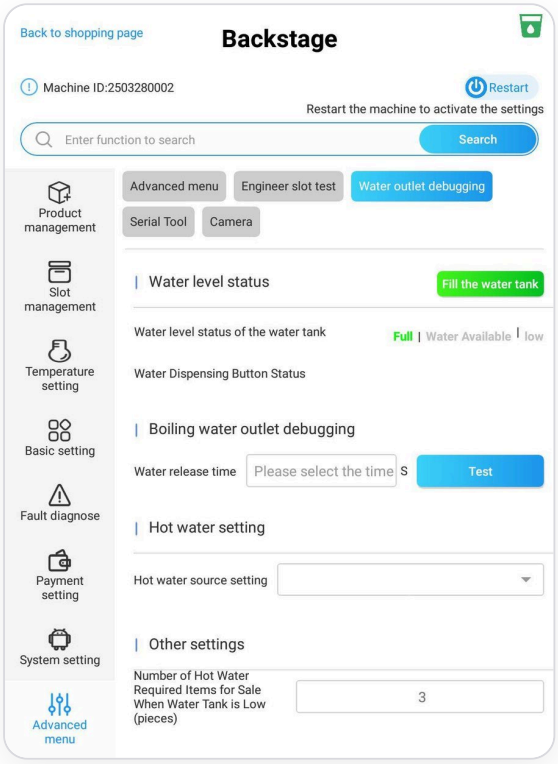



**Fig. 12.2** Water outlet debugging

13

# Frequently Asked Questions

**Q** **Why don't my settings take effect?**

**A** Many settings only take effect after a restart. After changing parameters, tap **Restart** in the backend.

**Q** **Why doesn't the shopping screen show the instant noodle interface?**

**A** Both the main program and the skin plug-in must be installed. Switch on the skin plug-in under **System setting** and restart the machine.